

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL046028	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED 01/14/2016
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NAME OF PROVIDER OR SUPPLIER
DOUGLAS FAMILY CARE HOME

STREET ADDRESS, CITY, STATE, ZIP CODE
**1439 US 13 S
AHOSKIE, NC 27910**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
C 000	Initial Comments Report by Suzanna Fay DHSR Construction Section conducted a Biennial Survey on January 14, 2016 from 1:10 PM to 2:22 PM at the above referenced facility. DHSR records indicate the home was first licensed on July 10, 2014 as a Family Care Home for four ambulatory Residents (able to evacuate and respond without any physical or verbal assistance during a fire or other emergency.) Based on this information we are requiring the home to maintain compliance with the following: the 2005 Rules 10A NCAC 13G for Family Care Homes and the 2012 North Carolina State Building Code - Section 425.2 - Residential Care Homes. At the time of our visit, we cited deficiencies that require an acceptable plan of correction. They are as follows:	C 000	All deficiencies were corrected by Douglas Construction Company	3/11
C 105	Initial Licensure-Meet NCSBC SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (a) Any building licensed for the first time as a family care home shall meet the applicable requirements of the North Carolina State Building Code. All new construction, additions and renovations to existing buildings shall meet the requirements of the North Carolina State Building Code for One and Two Family Dwellings and Residential Care Facilities if applicable. All applicable volumes of The North Carolina State Building Code, which is incorporated by reference, including all subsequent amendments, may be purchased from the Department of Insurance Engineering Division located at 322 Chapanoke Road, Suite 200, Raleigh, North	C 105	Douglas Construction corrected all problems listed and made everything compliant with NC Building Codes.	3/11

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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C 105	Continued From page 1 Carolina 27603 at a cost of three hundred eighty dollars (\$380.00). (b) Each home shall be planned, constructed, equipped and maintained to provide the services offered in the home. This Rule is not met as evidenced by: 1. Observations revealed that the pressure relief valve on the water heater was not piped. Have a qualified technician install piping of suitable material at the pressure relief valve. The piping must be full sized and extend to within 6" of the adjacent floor surface. Provide documentation of the repairs in the form of photos, receipts or work orders.	C 105	Douglas Construction checked water heater and stated the heater was already piped out and was not visible because it was on the back side of water heater. Only the valve to let water out was visible.	3/1
C 117	Have Current San. And Fire Safety Approvals SECTION .0300 - THE BUILDING 10A NCAC 13G .0302 DESIGN AND CONSTRUCTION (n) The home shall have current sanitation and fire and building safety inspection reports which shall be maintained in the home and available for review. This Rule is not met as evidenced by: 1. Interview with Staff revealed that she did not have knowledge of the location of the current Fire and Sanitation Inspection Reports. Provide copies of the most recent Fire and Sanitation Reports to DHSR/Construction Section with your signed Plan of Corrections. Make sure to have the reports available at the site.	C 117	Staff has knowledge of reports and I'm providing copies in email	
C 168	Fire Extinguishers SECTION .0300 - THE BUILDING	C 168	We have not had Douglas Construction install a second fire extinguisher.	3/1

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C 168 Continued From page 2
10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN
(a) Fire extinguishers shall be provided which meet these minimum requirements in a family care home:
(1) one five pound or larger (net charge) "A-B-C" type centrally located;
(2) one five pound or larger "A-B-C" or CO/2 type located in the kitchen; and
(3) any other location as determined by the code enforcement official.

This Rule is not met as evidenced by:
1. Observations revealed that the facility did not have a fire extinguisher centrally located in the facility. Install a second fire extinguisher as required. Provide documentation of the repairs in the form of photos or receipts.

C 168

The fire chief said one extinguisher was sufficient in the kitchen but we had another installed in family area.

3/1

C 169 Fire Safety-Smoke Detectors

SECTION .0300 - THE BUILDING
10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN
(b) The building shall be provided with smoke detectors as required by the North Carolina State Building Code and U.L. listed heat detectors connected to a dedicated sounding device located in the attic and basement. These detectors shall be interconnected and be provided with battery backup.
Note: Smoke detectors are required to be interconnected by this Rule. The application of the Rule permits the heat detectors to be interconnected with smoke detectors, but does not require it.

This Rule is not met as evidenced by:

C 169

The smoke detectors are interconnected to each other as well as the heat detector in attic. Douglas Construction tested it.

3/1

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C 169	Continued From page 3 1. Observations revealed a 135 degree heat detector in the attic that was interconnected to the smoke detectors. A separate sounding device was not located. Have a qualified technician install a heat detector of sufficient temperature range that is wired to the house current and placed on a separate sounding device. Provide documentation of the repairs in the form of receipts or work orders.	C 169	The alarms are all connected as per building code.	3/1
C 171	Fire Safety- Evacuation Plan SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (d) A written fire evacuation plan (including a diagrammed drawing) which has the approval of the local code enforcement official shall be prepared in large print and posted in a central location on each floor. The plan shall be reviewed with each resident on admission and shall be a part of the orientation for all new staff. This Rule is not met as evidenced by: 1. Observations revealed that the evacuation plans were posted but not oriented correctly. Evacuation plans should be posted to the direction of travel from the posted position. Provide verification that the plans are correctly oriented through photos or photo copies of the revised plans.	C 171	We have corrected the evacuation plans.	3/1
C 172	Fire Safety-Four Rehearsals SECTION .0300 - THE BUILDING 10A NCAC 13G .0316 FIRE SAFETY AND DISASTER PLAN (e) There shall be at least four rehearsals of the fire evacuation plan each year. Records of	C 172	We have been doing this correctly and I'm sending copies by email	3/1

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C 172	<p>Continued From page 4</p> <p>rehearsals shall be maintained and copies furnished to the county department of social services annually. The records shall include the date and time of the rehearsals, staff members present, and a short description of what the rehearsal involved.</p> <p>This Rule is not met as evidenced by: 1. Interview with Staff revealed that she did not have knowledge of the location of the Fire Drill Logs. Provide copies of the last six months of evacuation drills to DHSR/Construction Section with your signed Plan of Corrections.</p>	C 172	<p>Staff has knowledge of fire drill logs and provided in email.</p>	
C 174	<p>Building Equipment Maintained Safe, Operating</p> <p>SECTION .0300 - THE BUILDING 10A NCAC 13G .0317 BUILDING SERVICE EQUIPMENT</p> <p>(a) The building and all fire safety, electrical, mechanical, and plumbing equipment in a family care home shall be maintained in a safe and operating condition.</p> <p>(j) This Rule shall apply to new and existing family care homes.</p> <p>This Rule is not met as evidenced by: 1. Observations revealed that the overhead light in the kitchen had been replaced. The ceiling around the fixture has not been patched. Have a qualified technician patch the ceiling. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>2. Observations revealed that the drawer front at the hot water heater was broken. Have a qualified technician repair the drawer front. Provide documentation of the repairs in the form of photos, receipts or work orders.</p>	C 174	<p>Douglas Construction patched area around light in kitchen and painted the area.</p> <p>Douglas Construction repair drawer frame.</p>	3/1

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C 174	Continued From page 5	C 174	<p>Douglas Construction replaced kitchen GFCI outlet, 3/1</p> <p>light bulbs were installed by Douglas Construction, 3/1</p> <p>Paneling in laundry room was replaced and paneling in room outside of laundry area were replaced and painted by Douglas Construction, 3/1</p> <p>Glass was replaced by Douglas Construction, 3/1</p> <p>Douglas Construction secured duct work for dryer, 3/1</p>	
3.	Observations revealed that the kitchen outlet to the left of the sink did not trip and the tester indicated that the wiring was not grounded. Have a qualified technician check the outlet. If the outlet is a two-wire system and cannot be grounded, provide a GFCI box that can be tripped manually and label the box "no equipment ground." Provide documentation of the repairs in the form of photos, receipts or work orders.			
4.	At the time of this survey, the lights in the laundry room and in the area outside of laundry did not work. Have a qualified technician install bulbs or repair the lighting in this area. Provide documentation of the repairs in the form of photos, receipts or work orders.			
5.	Observations revealed that the paneling was warped and buckled and delaminating in some spots in the laundry room and in the room outside of laundry. Have a qualified technician investigate the cause of the damage and make the necessary repairs. Provide documentation of the repairs in the form of photos, receipts or work orders.			
6.	Observations revealed that the exterior glass was broken in the window beside the chimney. Have a qualified technician replace the glass. Provide documentation of the repairs in the form of photos, receipts or work orders.			
7.	Observations revealed that the exhaust duct for the dryer has become disconnected from the back of the dryer. Secure the duct to the dryer outlet. Provide documentation of the repairs in the form of photos, receipts or work orders.			
8.	Observations revealed that the doors to the			

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C 174	<p>Continued From page 6</p> <p>Staff bedroom and to the bathroom are not latching properly. Have a qualified technician repair the doors so that they close properly. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>9. Observations revealed a small ding in the wall behind the door in the master bedroom. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>10. Observations revealed that the bathroom sink was loose. Contract a qualified technician to provide proper backing or support for the sink. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>11. Observations revealed that the sheetrock was damaged at the corner of the tub. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>12. Observations revealed that the towel bar was broken in the bathroom. Repair or replace the towel bar. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>13. Observations revealed open sockets in the bathroom light fixture. Install bulbs to prevent injury and to supply adequate lighting. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>14. Observations revealed that the boot had fallen off of the downspout at the right corner of the carport. Have a qualified technician repair the downspout. Provide documentation of the repairs in the form of photos, receipts or work</p>	C 174	<p>Douglas Construction replaced latches on Door locks.</p> <p>Douglas Construction replaced the door stop and repaired wall.</p> <p>Douglas Construction repaired Sink.</p> <p>Douglas Construction repaired sheetrock and caulked tub.</p> <p>Douglas Construction reinstalled towel bar.</p> <p>Douglas Construction installed light bulbs.</p> <p>Douglas Construction repaired down spout.</p>	<p>3/1</p> <p>3/1</p> <p>3/1</p> <p>3/1</p> <p>3/1</p> <p>3/1</p>

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C 174	<p>Continued From page 7</p> <p>orders.</p> <p>15. Observations revealed that the gutter over the carport was damaged and rusted through at the center. Have a qualified technician repair or replace the gutter. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>16. Observations revealed that the bottom iron rail at the front porch had come loose. Have a qualified technician repair the railing. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>17. Observations revealed that the grout around the exterior dryer cap has dried, cracked and is falling out of the masonry opening. Have a qualified technician repair the wall. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>18. Observations revealed several areas along the back and right sides of the facility where the walls have settled or shifted and produced large cracks in the masonry joints. Areas include: the back wall at the meter, the back wall to the right of the larger window, the joints around the windows and doors at the side porch, the back corner of the right side of the facility, the short wall at the side ramp, and at the top corners of the short wall at the ramp. Have a qualified technician investigate the damage for structural issues and make the recommended repairs. Provide documentation of the repairs in the form of photos, receipts or work orders.</p> <p>19. Observations revealed that the exterior outlet at the right of the side exit did not have a protective cover and did not trip when tested.</p>	C 174	<p>Douglas Construction replaced gutter on front of house. 3/11</p> <p>Douglas Construction tightened bolt to rail. 3/11</p> <p>Douglas Construction re-grouted area. 3/11</p> <p>Douglas Construction repaired all areas with mortar. 3/11</p> <p>Douglas Construction replaced outlet and cover 3/11</p>	

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C 174	Continued From page 8 Have a qualified technician repair or replace the outlet and cover. Provide documentation of the repairs in the form of photos, receipts or work orders. 20. Observations revealed some areas of rotted trim. The trim at the roof intersection outside of the master bedroom above the meter. The trim was rotted along the back edge of the carport. There was heavy damage at the interior corner of the back of the carport where the roof lines intersect and pests had constructed nests in the damaged areas. Have a qualified technician replace the damaged sections of trim.	C 174	<i>Douglas Construction repaired a lot of damaged wood and painted it.</i>	3/1
C 183	Outside Premises-Clean, Safe SECTION .0300 - THE BUILDING 10A NCAC 13G .0318 OUTSIDE PREMISES (a) The outside grounds of new and existing family care homes shall be maintained in a clean and safe condition. This Rule is not met as evidenced by: 1. Observations revealed a pile of boards stacked up against the back of the facility and a pile of loose bricks in the yard at the back of the facility. Remove the construction items or have them properly stored. Provide documentation of the repairs in the form of photos.	C 183	<i>Douglas Construction removed all debris and cleaned and raked entire yard.</i>	3/1

Carrie Doyle